

Cold Turkey Trailer Rentals – Terms and Conditions

Date: _____ Client : _____ Email _____ Phone _____
Event Date: _____ Del Date: _____ PU Date: _____
Event Location _____

QUOTES

Inventory and Date will only be held 7 Days under your name while in quotes.

Quotes are valid for a 2 month period only dates and rental items are subject to availability after the first 7 Days.

RENTAL RATES

All rentals are charged for the time out whether they were used or not. Rates will be adjusted if items are kept beyond the contracted rental period.

RESERVATION, DEPOSITS AND CANCELLATIONS

Deposits are non-refundable. The deposit amount is based on a percent of the booking.

We advise booking your order in advance as some items are limited in quantities and we would like to avoid disappointment. We encourage you to book only the items you will be requiring. Items that you book, but may not require closer to the function could be subject to the no-cancellation policy. Many rental items are limited, and are packed in advance. If an Order is cancelled too close to the function date we may lose the opportunity to re rent the item to another customer.

Final numbers are due 7 days prior and we will call or email you as a reminder. Any additions after that date are by availability and may be subject to re-packing surcharge.

We accept E- Transfers (preferred) sent too rentals@coldturkeytrailers.ca and personal cheque. (NSF Cheque subject to \$100 fee) Full Payment is due at the time of delivery. (unfortunately we are unable to take Credit Cards at This Time)

COOLER TRAILER PARTICULARS

Our Trailer runs on 220v Power (Dryer, Stove or Welder plug) we have about 60ft of cord but the closer to the cord the less chance of someone tripping or cord damage. After confirming the booking, we would like a photo of the plug that it will be plugged into – so we can deliver the correct adapter. If you are renting a Venue for your event, please give us their con-tact information and we can reach out to them to find out what they have. If 220V power is not available at your venue we have a generator in the Trailer unit, there may be small additional cost, and will be provided and charged when unit picked up (regular Gasoline). Kegs of Beer can be run in the Trailer for larger events, there may be charge to cover the Beer Gas and Cleaning depending on the size of your event.

TABLES

Tables (wood or plastic) are to be stored in a clean, dry location when not in use. **ABSOLUTLY NO STAPLES, THUMB TACKS, DUCT TAPE, PACKING, OR DOUPLE SIDED TAPE ARE TO BE USED ON THE TABLES. THE ONLY TAPE ACCEPTABLE FOR USE ON TABLES IS GREEN/BLUE PAINTERS TAPE.** If pins or tape are used – you will be charged for the damage and/or time to remove tape and adhesive.

CLEANING AND PACKING UP

All items received by the customer at Drop Off will be clean and ready to use. Linens are to be placed back in the bags provided (see Linens Agreement). All Rentals are to be repacked in the containers provided at delivery time and stacked in one area visible to the drivers. If tape is used on tables, please remove as much as possible! Rental items and containers damaged or not returned will be charged for the cost of replacement. There is no refund for unused rentals items.

LINENS AGREEMENT

The Customer acknowledges that they are personally responsible for inspecting the rental items prior to their use on the event date. Notification of any defects must be made on or before this date. The Customer acknowledges that there are no warranties on items from minor defects, as there may be some normal wear and tear that is not readily apparent. These defects do not constitute a breach of contract.

No glitter or sparkles are to be used on any items. Returned items must be free of wax, excessive food, garbage, burn holes, and pins. Wet items should be dried before being placed in bags for return or mould will form. Wax, sparkles, and mould will always ruin linen and result in charges being applied.

Chair cover ties and sashes must be undone prior to return. A charge of \$0.50 per item is assessed if ties are required to be undone.

Late return fees are 1/2 of the original rental rate for each late day or part thereof.

Customer assumes full responsibility for all rented items, including their safe and proper use, operation, maintenance, and return. Customer is responsible for all losses, damages, or repairs. All items have a replacement value of (7) seven times the rental value (plus HST) when not returned, found at time of pick up, or in a condition that has permanently altered its proper use or appearance. You will receive notification within 1 week of the pick up/return if an item is damaged. Items will not be laundered until the client is notified. Once notified, linen will be laundered to try and fix the damages. Third parties (i.e. event planners, hosting facility, caterers, etc.) cannot be held responsible for payment of lost or damaged items. It is the customer's responsibility to provide a contact person for damages if they will be out of town following the event.

Laundry bags will be provided for returning rented linen. The replacement cost for bags (or bins) not returned is \$15.00 each.

PROPANE OPERATED RENTALS

Should you experience a propane rental not starting up, unhook the connection and reattach. Crack open the valve slowly and the item will ignite.

DELIVERY AND PICKUP

Delivery charges are based on distance travelled, Cooler Trailers are delivered and set up on site all other deliveries are to the front, side or garage door at ground levels. We do not setup or take down rentals (other than cooler trailer). If you cannot be home for the delivery it can be placed in a garage or porch but then payment must be made in advance. If our drivers are requested to carry rentals a long distance, down or up steep hills, stairs or our trucks cannot access the location you will be service charged for the additional time. All items are to be repacked in the containers provided at delivery time and stacked in an area visible to the driver. The table and chairs are to be fold down and stacked. Payment is due at the time of delivery.

USE OF EQUIPMENT:

The Renter will use the Equipment in a good and careful manner and will comply with all of the manufacturer's requirements. The Renter will use the Equipment for the purpose for which it was designed and not for any other purpose. Unless the Renter obtains the prior written consent of the Owner, the Renter will not alter, modify or attach anything to the equipment.

REPAIR AND MAINTENANCE OF EQUIPMENT:

If the Equipment is not in good repair, appearance and condition when it is returned to the Owner, the Owner may make such repairs or may cause such repairs to be made as are necessary to put the Equipment in a state of good repair, appearance and condition, normal and reasonable wear and tear excepted. The Owner will make the said repairs within a reasonable time of taking possession of the Equipment and will give the Renter written notice of and invoices for the said repairs. Then the Renter will reimburse the Owner for the actual expense of said repairs.

LOSS AND DAMAGE

To the extent permitted by law, the Renter will be responsible for risk of loss, theft, damage or destruction to the Equipment from any and every cause.

Renter

Signature _____

Date _____